

Updated March 8, 2010

Important!

Safety notice and recall for the Fluke 1AC-I VoltAlert™ Voltage Tester

March, 2010

Dear Fluke Customer:

In cooperation with the U.S. Consumer Product Safety Commission, Fluke is voluntarily recalling its Fluke 1AC-I VoltAlert™ voltage tester, a product that was first released for sale on September 29, 2009. The affected model number is listed in the table below. If you own a Fluke 1AC-I (1AC-A1-I), **please stop using it** and send it back to Fluke for a replacement unit. If you are not the primary user of the 1AC-I please pass this notice along to the appropriate people within your organization.

Product marking:	Description:
1AC-A1	FLUKE-1AC-I VoltAlert™ Voltage Tester

This recall does not include VoltAlert models 1AC-II, 1LAC-II and LVD2, none of which includes the battery check button or the Fluke logo on its clip, as shown below on the recalled units pictured.

Identifying the product

To properly identify your 1AC-I tester as a recalled product, look for the four product characteristics below.



Description of the problem

The testers can fail to give an indication of live voltage, resulting in the operator falsely believing the electrical power is off, posing a risk of serious injury or death from electrical shock or thermal burns.

Actions

1. Stop using the Fluke 1AC-I even if you have not experienced problems.
2. Verify your 1AC is affected by this recall using the images above.
3. Return your 1AC-I for a free replacement of either a Fluke 1AC-II or LVD2.
 - Visit www.fluke.com/1ACRecall or call (888) 97-FLUKE (35853), 6:30 a.m. to 3:00 p.m. Pacific Time Monday - Friday. Follow the instructions provided and we will send you a prepaid mailer to return your unit at no cost. If contacting Fluke outside the operation hours of 6:30 a.m. to 3:00 p.m. Pacific Time, follow the instructions provided to receive your prepaid mailer.
OR
 - Ship your 1AC-I voltage tester with your name and complete mailing address ([using the form on the back of this page](#)) to:
Fluke Corporation
Attn: 1AC-I Customer Returns
1420 75th St SW Bldg 4
Everett, WA 98204
4. Indicate which replacement product you would like Fluke to provide. a. Fluke 1AC-II b. Fluke LVD2. For a description of these two products see the back of this letter or visit ww.fluke.com/1ACrecall
5. When Fluke receives your 1AC-I, we will send you, free of charge, the Fluke model 1AC-II or LVD2 that you selected. **Note:** If no selection is made, Fluke will automatically send a 1AC-II.

We are undertaking this voluntary recall because we place tremendous importance on our customer's safety and the reputation of our products. Please accept our apologies for any inconvenience caused by this action.

Sincerely,
Barbara Hulit
President, Fluke Corporation